



**Experiencing
Homelessness?**



Call 1800 825 955
to speak with a homelessness
entry point worker

Worried about your Housing?

Nowhere to sleep tonight?
Are you homeless or worried you might be soon?
Feeling unsafe or experiencing violence where you live?
Need some support to help you stay housed?
Need information about your housing options?



For people experiencing homelessness

Call your local homelessness entry point, listed on the back, to discuss services and supports that may help. Or call this number and be directed to your closest entry point.


Free call 1800 825 955

Local response Monday to Friday 9.00am to 5.00pm
(Calls outside these hours are diverted to Salvation Army After Hours Services)



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Accessing Support for Family Violence or Child Wellbeing



The Orange Door:
Box Hill 1800 354 322 or Croydon 1800 271 150
After Hours: Safe Steps 1800 015 188

Melbourne's Inner and Outer East Homelessness Entry Points



Access services
at local entry points
Monday to Friday
9.00am to 5.00pm
(Calls outside these
hours are diverted to
Salvation Army Crisis
Service)

Anchor Inc. (03) 9760 6400

Box Hill Institute Lakeside Campus Building L5 Level 1 Lilydale 3140

Community Housing Ltd (03) 9856 0098

Ground Floor 1 Chapel St, Blackburn 3130

The Salvation Army (03) 9890 7144

Level 1/353 Whitehorse Road, Nunawading 3131

Uniting Vic Tas (03) 8870 4020

291a Maroondah Highway, Ringwood 3134



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Useful Contacts

Alcohol & Other
Drugs

Intake & Assessment Inner East - ECADS 1800 778 278
Outer East - SURE 1300 007 873
Directline - counselling and referral 1800 888 236

Children & Young
People

Kids Helpline - 1800 551 800
Frontyard Youth Services - 1800 800 531
EACH Youth Clinic - (03) 9871 1802

Aboriginal Community
Controlled Orgs (ACCOS)

Ngwala Willumbong - Homelessness & AOD - (03) 9510 3233
Vic Aboriginal Child & Community Agency (VACCA) 9287 8800
Oonah Belonging Place - (03) 5962 2940
Mullum Mullum Indigenous Gathering Place - (03) 9725 2166
Boorndawan Willam Aboriginal Healing Service - (03) 9212 0200

Family Violence
Sexual Assault

Orange Door: Box Hill - 1800 354 322 or Croydon - 1800 271 150
Safe Steps (After Hours Service) - 1800 015 188
Eastern Centre Against Sexual Assault - (03) 9870 7330
Family Violence Sexual Assault Crisis Line (24hr) - 1800 806 292
FVREE (formerly EDVOS) - (03) 9259 4200
1800RESPECT - 1800 737 732
Men's Referral Service - 1300 766 491

Hospitals and
Medical

Emergency 000
Hospitals - Angliss / Box Hill / Maroondah - 1300 342 255
Medical Monash Medical Centre - (03) 9594 6666

Mental Health

Lifeline 13 11 14
Crisis - Eastern Mental Health Triage - 1300 721 927
Mental Health and Wellbeing local - 1300 000 252
Suicide Helpline - 1300 651 251
Mind - 1300 286 463

Other Services

Gamblers Help Eastern - 1300 131 973
LGBTIQ - QLife 1800 184 527
Eastern Community Legal Centre - 1800 325 200
Ask Izzy - www.askizzy.org.au